

Appendix 3(i)

Transforming Care A National Response to Winterbourne View Hospital Department of Health Review Final Report

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Winterbourne: The Report



- The government published its final report into the events at Winterbourne View
- The report sets out a programme to change services so that vulnerable people no longer live inappropriately in hospitals and are cared for in line with best practice



Winterbourne: The Report



- Staff routinely mistreated and abused patients, and management allowed a culture of abuse to flourish
- The warning signs were not picked up, and concerns raised by a whistleblower went unheeded



Winterbourne: The Report



- Weaknesses in holding the leaders of care organisations to account.
- Many people living in hospital don't need to be.
- People with learning disabilities or autism have a right to be given the support and care they need in the community, near to family and friends.



Winterbourne: The Report



- The aim of the review was to look into what happened at Winterbourne View hospital so that lessons can be learned
- The review looked at how people with challenging behaviour are supported all over England



Winterbourne: Key Actions

Timescales	Action	Local Progress and Plans
Initiating in April 2013	There should always be a presumption that services are local and people remain in their communities	<p>Approximately 3-6 people are placed in hospitals, this information will be clarified by the CLDT and Health Commissioner.</p> <p>A strategy will be produced which will support the operational team to move people back to their community.</p>
Initiating in April 2013	There will be a substantial reduction in reliance on inpatient care	<p>In Trafford there is little reliance on in-patient services.</p> <p>A system is in place for A&E staff to alert Adult Safeguarding of anyone going into hospital, individuals are flagged when entering the service and a liaison nurse is notified</p>



Winterbourne: Key Actions

Timescales	Action	Local Progress and Plans
Beginning of June 2013	All current placements reviewed	<p>CLDT Manager has been asked to confirm the number of out of borough placements. A programme will be devised to visit each placement over the next 3-4 months. We will use the Formal Out Of Area Protocol and will approach commissioners in other authorities to ask them to share information in relation to our placements.</p>



Winterbourne: Key Actions

Timescales	Action	Local Progress and Plans
<p>End of April 2014</p>	<p>Each area will have locally agreed joint plan to ensure high quality care and support services for everyone with learning disability or autism and mental health conditions or behaviour described as challenging</p>	<p>Health and Care Commissioners will produce a locally agreed plan, endorsed by key stakeholders, which ensures high quality services</p>



Winterbourne: Key Actions

Timescales	Action	Local Progress and Plans
<p>End of June 2014</p>	<p>Transformational programme of action so people no longer live inappropriately in hospital</p>	<p>Commissioners will ask Operational Teams to produce a timetable of when individuals were last reviewed; a programme of reviews will then be produced based on this information.</p> <p>Contact in these areas will be made via Health and Care Commissioners to ensure a more formal approach to moving individuals.</p> <p>Trafford Council and NHS Trafford are much more proactive than other areas when working with providers and checking care is appropriate and of a high quality, this approach will be strengthened through a partnership approach and transformational strategy</p>



Winterbourne: Key Dates

Completion Date	Action
Spring 2013	the department of health will set out proposals to strengthen accountability of boards of directors and senior managers for the safety and quality of care which their organisations provide
June 2013	all current placements will be reviewed, everyone in hospital inappropriately will move to community-based support as quickly as possible, and no later than June 2014
April 2014	each area will have a joint plan to ensure high quality care and support services for all people with learning disabilities or autism and mental health conditions or behaviour described as challenging, in line with best practice

This programme is backed by a concordat signed by more than 50 partners, setting out what changes they will deliver and by when. The government will publish a progress report on these actions by December 2013



Winterbourne: Results



- There will be a big reduction in hospital placements for people with learning disabilities, mental health and autistic spectrum conditions.
- The Care Quality Commission will make their inspections of hospitals and care homes better, including unannounced inspections involving people who use services and their families.
- A new NHS and local government-led joint improvement team will be created to lead and support these actions



Winterbourne: Discussion

- What changes do you want to see
- How can you be involved
- Why did this happen – how can we get people with the right values?

